



Human Factors Training

A vital contribution to occupational safety

■ Human Factors Training in Europe

The Human Factors Training was developed to optimise the employees work behaviour in safety and security relevant industries, thus increasing operational safety and process quality. In theory and practice, the participants learn important ways of professional behaviour, the so called Human Performance tools. The focus of the Human Factors Training lies on the safety-oriented performance of every single human. The tools for professional behaviour are actively used and exercised. Only procedures that have been practiced repeatedly can be recalled reliably, even under pressure. As a result, human factors trainings are a vital part of Safety Culture in several industries.

The trainings have been conducted for participants from different European Nuclear Power Plants since 2013. The mobile training stations offer the opportunity to do on site trainings at the customers. The training facilities can be customized on request and additionally, individual training programs, tailored to the specific needs of international customers, can be offered.

■ Course Contents

Essential training contents are oriented on the international standards for the implementation of Human Performance tools:

- Individual work behaviour
- Teamwork and communication
- Supervision responsibility on site
- Structured decision-making
- Feedback and Coaching

■ Facts and Figures

Participants from

- Nuclear and fossil-fired power plants
- Oil and Gas Industry, Chemical industry
- Maritime Search and Rescue Associations
- Health care related industries
- International authorities

Total Trainings	> 310
Number of Participants	> 2.500
Training Duration	1-3 days
Certified Instructors	14
Certification	DIN EN ISO 9001:2015
Further Information	www.simulatorcentre.com

■ Your Contact

Bert Poeten
Department Manager
Human Performance

Phone +49 201 4862 - 124
Telefax +49 201 4862 - 290
E-Mail b.poeten@ksg-gfs.de

